

YOU ARE INVITED!



CALLING ALL VOLUNTEERS



Enjoy volunteering & taking on a new challenge?

Become a certified SHIP/CHOICES counselor in your community and be the expert on all things Medicare!

As a certified counselor, you will guide your peers through their healthcare options, helping them make informed, unbiased decisions for healthier living.

Join us and make a difference!

**Sign Up Today & Lead Your Community to
Better Health!**

**Contact the SHIP program at 1-800-994-9422 to
get started!**



SHIP

State Health Insurance
Assistance Program

Benefits of Becoming a SHIP/CHOICES Counselor

- ✓ **Empowerment Through Knowledge:** Gain in-depth knowledge of Medicare and Medicaid, to guide peers with confidence.
- ✓ **Be the Trusted Expert:** Offer seamless support and become a go-to resource in your community.
- ✓ **Feel Challenged:** We learn something new every day. Medicare is complicated, help others understand it.
- ✓ **Promote Healthy Living:** Help others make choices that enhance their well-being.
- ✓ **Boost Your Career:** Enhance your skills and credentials for professional growth.
- ✓ **Give back to your Community**

Just to mention a few...

Training Schedule 2026

Training Session 2: Fall

Application Deadline: Friday, July 3, 2026

Orientation (VIRTUAL): Tuesday July 28th, 9 AM-12 PM

Self-paced Modules (VIRTUAL): Tuesday July 28th - Tuesday, August 25th

Live Training (IN PERSON): September 8th, 9th & 10th

Location: South Central Area Agency on Aging, 117 Washington Ave, North Haven

9 AM-4 PM

WHAT YOU NEED TO KNOW:

- ✓ CHOICES trainings are free for volunteers and \$125 for in-kind (paid professionals).
- ✓ We are offering a mix of virtual and in person options, as noted above.
- ✓ Training participants must complete an orientation session, self-paced training modules, three training days, sign an MOU and take an online certification exam.
- ✓ Training topics include: The parts of Medicare, Medigap, eligibility, coverage, costs, appeals, coordination of benefits, transitions, & cost assistance programs.
- ✓ Expectations of counselors include: Willingness to learn, assist beneficiaries through Medicare Planfinder tool and other tools & resources, assist in the application of cost assistance programs, report counseling sessions and attend two update trainings per year.
- ✓ **Please note individuals who may have a conflict of interest such as insurance agents are unable to participate.**