



**CHOICES is a partnership** between the CT Dept. of Aging and Disability Services Bureau of Aging, the Center for Medicare Advocacy, and the Area Agencies on Aging.

## CT Area Agencies on Aging

Area Agency on Aging offices are here to help older adults, and people with disabilities, as well as their families and caregivers. They provide a variety of resources including connecting you to care services.



**Call**  
**1-800-994-9422**  
to be connected to your local Agency on Aging.



**North Central Area Agency on Aging**  
151 New Park Avenue  
Hartford, CT 06106  
[ncaaact.org](http://ncaaact.org)

Bureau of Aging



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Service area: Andover, Avon, Berlin, Bloomfield, Bolton, Bristol, Burlington, Canton, East Granby, East Hartford, East Windsor, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Hartland, Hebron, Manchester, Marlborough, New Britain, Newington, Plainville, Plymouth, Rocky Hill, Simsbury, Somers, South Windsor, Southington, Stafford, Suffield, Tolland, Vernon, West Hartford, Wethersfield, Windsor, and Windsor Locks.

# YOU HAVE CHOICES

CHOICES offers support for the Medicare-eligible and their families.

Our help is free and unbiased.



**SHIP/CHOICES**

Call CHOICES at  
**1-800-994-9422**

Bureau of Aging



# YOU HAVE CHOICES

CHOICES helps Connecticut's residents who are Medicare-eligible understand their healthcare eligibility, costs, coverage, and options. CHOICES offers several free programs, as well as information and assistance on many care topics.

To get connected to any CHOICES program, call the

**Statewide  
Toll-Free Hotline:  
1-800-994-9422.**



## Understanding Medicare & Medicaid

### State Health Insurance Assistance Program (SHIP)

CHOICES Counselors provide free, unbiased counseling:

- > Medicare Eligibility
- > Transitioning on to Medicare
- > Coverage & cost of Medication & Services
- > Plan comparison of Part D, Medicare Advantage & Medigap
- > Extra Benefits
- > Appeals & Grievances
- > Medicare Savings Program
- > Medicaid, Long Term Care & Other Supports

Counselors do not sell insurance or make decisions for you. We provide expert education, support, resources, and guidance to help you come to your decision.



## Volunteers Needed

**Get involved!** Become a certified Medicare Counselor as a volunteer or professional in your community – you know your community best. All you need is a willingness to learn and a desire to help others. We provide certification training, ongoing professional development, and continued support.

To learn more about becoming a volunteer, call  
**1-800-994-9422.**