

# YOU ARE INVITED!



## CALLING ALL VOLUNTEERS



**Enjoy volunteering & taking on a new challenge?**

Become a certified SHIP/CHOICES counselor in your community and be the expert on all things Medicare!

As a certified counselor, you will guide your peers through their healthcare options, helping them make informed, unbiased decisions for healthier living.

**Join us and make a difference!**

**Sign Up Today & Lead Your Community to Better Health!**

### Benefits of Becoming a SHIP/CHOICES Counselor

- ✓ **Empowerment Through Knowledge:** Gain in-depth knowledge of Medicare and Medicaid, to guide peers with confidence.
- ✓ **Be the Trusted Expert:** Offer seamless support and become a go-to resource in your community.
- ✓ **Feel Challenged:** We learn something new every day. Medicare is complicated, help others understand it.
- ✓ **Promote Healthy Living:** Help others make choices that enhance their well-being.
- ✓ **Boost Your Career:** Enhance your skills and credentials for professional growth.
- ✓ **Give back to your Community**

Just to mention a few...



# SHIP

State Health Insurance Assistance Program

# Training Schedule 2025

## Training Session 1: Spring/Summer

**Application Deadline: March 10, 2025**

Orientation (VIRTUAL): Tuesday, April 1<sup>st</sup> 9-11 AM

Self-paced Modules (VIRTUAL): April 1<sup>st</sup>-April 25<sup>th</sup>

Live Training (IN PERSON): May 6<sup>th</sup>, May 7<sup>th</sup>, May 8<sup>th</sup>

Live trainings are 9 AM-3 PM, Exam to follow

## Training Session 2: Summer/Fall

**Application Deadline: July 15, 2025**

Orientation (VIRTUAL): Tuesday, August 5<sup>th</sup> 9-11 AM

Self-paced Modules (VIRTUAL): August 5<sup>th</sup>-August 29<sup>th</sup>

Live Training (VIRTUAL): September 9<sup>th</sup>, 10<sup>th</sup> & 11<sup>th</sup>

Live trainings are 9 AM-3 PM, Exam to follow

## WHAT YOU NEED TO KNOW:

- ✓ CHOICES trainings are free for volunteers and \$125 for in-kind (paid professionals).
- ✓ We are offering a mix of virtual and in person options, as noted above.
- ✓ Training participants must complete an orientation session, self-paced training modules, three training days, sign an MOU and take an online certification exam.
- ✓ Training topics include: The parts of Medicare, Medigap, eligibility, coverage, costs, appeals, coordination of benefits, transitions, & cost assistance programs.
- ✓ Expectations of counselors include: Willingness to learn, assist beneficiaries through Medicare Planfinder tool and other tools & resources, assist in the application of cost assistance programs, report counseling sessions and attend two update trainings per year.
- ✓ Please note individuals who may have a conflict of interest such as insurance agents are unable to participate.