

YOU ARE INVITED!



CALLING ALL PROVIDERS



Are you the go-to person for your community?
Become a certified SHIP/CHOICES counselor and be the expert your seniors need!

As a certified counselor, you'll guide your clients through their healthcare options, helping them make informed decisions for healthier living. Avoid the hassle of referrals and become the trusted source for all their needs.

Enhance your services and be the "no wrong door" for your consumers. Join us and make a difference in their lives!

Sign Up Today & Lead Your Community to Better Health!

Contact the SHIP program at * or * to get started!
Urania.reyes@ncaaact.org



SHIP

State Health Insurance
Assistance Program

Benefits of Becoming a SHIP/CHOICES Counselor?

- ✓ **Empowerment Through Knowledge:** Gain in-depth knowledge of Medicare and Medicaid, to guide clients with confidence.
- ✓ **Be the Trusted Expert:** Offer seamless support and become a go-to resource.
- ✓ **Simplify the Process:** Cut through the red tape and save clients time and frustration.
- ✓ **Promote Healthy Living:** Help seniors make choices that enhance their well-being.
- ✓ **Elevate Your Role:** Position yourself as the trusted point of contact in your community, enhancing your services and solidifying your reputation as a valuable asset.
- ✓ **Boost Your Career:** Enhance your skills and credentials for professional growth.

Just to mention a few...

Training Schedule 2025

Training Session 1: Spring/Summer

Application Deadline: March 10, 2025

Orientation (VIRTUAL): Tuesday, April 1st 9-11 AM

Self-paced Modules (VIRTUAL): April 1st-April 25th

Live Training (IN PERSON): May 6th, May 7th, May 8th

Live trainings are 9 AM-3 PM, Exam to follow

Orientation & Live Training at Agency on Aging of South Central CT (117 Washington Avenue, North Haven)

Training Session 2: Summer/Fall

Application Deadline: July 15, 2025

Orientation (VIRTUAL): Tuesday, August 5th 9-11 AM

Self-paced Modules (VIRTUAL): August 5th-August 29th

Live Training (VIRTUAL): September 9th, 10th & 11th

Live trainings are 9 AM-3 PM, Exam to follow

ALL Training Components will be Virtual

WHAT YOU NEED TO KNOW:

- ✓ CHOICES trainings are free for volunteers and \$125 for in-kind (paid professionals).
- ✓ We are offering a mix of virtual and in person options, as noted above.
- ✓ Training participants must complete an orientation session, self-paced training modules, three training days, sign an MOU and take an online certification exam.
- ✓ Training topics include: The parts of Medicare, Medigap, eligibility, coverage, costs, appeals, coordination of benefits, transitions, & cost assistance programs.
- ✓ Expectations of counselors include: Willingness to learn, assist beneficiaries through Medicare Planfinder tool and other tools & resources, assist in the application of cost assistance programs, report counseling sessions and attend two update trainings per year.
- ✓ Please note individuals who may have a conflict of interest such as insurance agents are unable to participate.