

**Appendix B7 - New Service- Describe your proposed client satisfaction data collection process:**

- A. Give several example questions that you would include in your collection method.
  
  
  
  
  
  
  
  
  
  
- B. When will data be collected from clients (end of service provision, quarterly or semi quarterly, etc..)
  
  
  
  
  
  
  
  
  
  
- C. From whom will data be collected (all clients, a sample of clients)
  
  
  
  
  
  
  
  
  
  
- D. How will data be collected (online, in-person survey, interview, etc.)
  
  
  
  
  
  
  
  
  
  
- E. How the agency will use collected information to make improvements in the service.